A close-up of a business card

Description automatically generated

January 9, 2025

Dear Topicz Valued Customers,

As you know, our operations were severely impacted at the beginning of the week by Winter Storm Blair. With the weather that is now being forecasted for Friday, January 10th, it is foreseen that our operations will be affected once again. Despite all our best efforts, there is no possible way for us to get completely caught up with the number of deliveries that we still must make.

We understand how incredibly frustrating this situation has been for all involved, and we assure you that we are doing everything that we can. The safety of our employees and our customers is a top priority for Topicz, and our teams will continue to monitor the situation closely, provide updates if necessary, and ensure that your shipments are handled efficiently once operations resume.   
  
We thank you for your flexibility and understanding during this time. If you have any questions, please don’t hesitate to reach out.   
  
Thank you,  
The Topicz team